

Important: Read and save these instructions. This guide to be left with equipment.



NH Series

Installation and Operation Manual

Includes installation, operation maintenance and troubleshooting information for your NHTC / NHPC Electric Steam humidifier



Thank you for choosing NORTEC.

INSTALLATION DATE (MM/DD/YYYY)

MODEL #

SERIAL #

CYLINDER #

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Introduction



CAUTION: Servicing

- Disconnect main power before any servicing.
- The plumbing and electrical compartments contain high voltage components and wiring. Access should be limited to authorized personnel only.
- During and following operation of the humidifier, the steam and components in contact with the steam such as the cylinder, blower pack, steam lines, steam distributors, and condensate lines can become hot and can burn if touched.
- Walter Meier does not accept any liability for installations of humidity equipment installed by unqualified personnel or the use of parts/components/equipment that are not authorized or approved by Walter Meier.



CAUTION: Electrical

- All electrical work should be done according to local electrical code.
- Electrical connection to be performed by a licensed electrician.



CAUTION: Plumbing

- Plumbing to be performed by a licensed plumber.
- Drain water from humidifier can be very hot. Do not drain to public sink.
- All plumbing work should be done according to local plumbing code.



CAUTION: Installation

- Do not mount on hot surfaces
- Do not mount in area where freezing can occur
- Do not mount on vibrating surface
- Do not mount on floor
- The NHTC produces steam at atmospheric pressure no devices which could block steam output should be connected to the steam outlet.
- Steam lines must be installed so that no restriction can produce backpressure in the humidifier.
- Regardless of selecting On/Off or modulating control method, NORTEC humidifiers must have a closed circuit across its On/Off security loop control terminal to operate. NORTEC highly recommends the use of a high limit humidistat and an air proving switch in series for this function.

Receiving and Unpacking

- **1** Check packing slip to ensure ALL material has been delivered.
- **2** All material shortages are to be reported to NORTEC within 48 hours from receipt of goods. NORTEC assumes no responsibility for any material shortages beyond this period.
- 3 Inspect shipping boxes for damage and note damages on shipping waybill accordingly.
- **4** After unpacking, inspect equipment for damage and if damage is found, notify the shipper promptly.
- **5** All NORTEC products are shipped on an FOB factory basis. Any and all damage, breakage or loss claims are to be made directly to the shipping company.

Before Installation

- **1** Ensure that available voltage and phase corresponds with humidifier voltage and phase as indicated on humidifier's specification label.
- **2** Ensure that the dedicated external fuse disconnect is of sufficient size to handle the rated amps as indicated on the specification label. Refer to local codes.
- **3** Report any discrepancy immediately to the site engineer.
- 4 Ensure sufficient clearances will be available as described in Location on page 11.
- **5** Ensure steam lines can be routed to distributor or blower pack as described in Steam Lines and Condensate Returns on page 14.



Humidifier Components



Figure 2: NHTC Humidifier Components

Description of Components

Component	Function of Component			
Auxiliary Drain	Drains water from cylinder by activating drain valve without software.			
Condensate Return	Provides a connection to return condensate to humidifier.			
Contactor	Turns On/Off power to cylinder electrodes based on a signal from the humidifier's controller.			
Control Terminal Strip	Terminal strip for connecting external controls and blower pack to humidifier.			
Cylinder Plug	Power connectors to electrodes in cylinder.			
Cylinder strap	Securely holds cylinder in place.			
Cylinder	Holds electrodes in water. Current between electrodes generates heat used to generate steam.			
Display and Keypad	User interface for configuring the humidifier.			
Door Interlock Swtich	Prevents contactor from engaging when door is removed (pull out to override this safety feature while troubleshooting).			
Drain Canal	Combines cylinder drain water and fill cup overflow into a single drain outlet.			
Drain Valve	Drains water from humidifier.			
Driver Board	Provides input and output connections to humidifier components.			
Fill Cup	Provides an air gap for backflow prevention.			
Fill Valve	Controls flow of water into humidifier.			
High Voltage Terminal Block	Primary power connection from remote disconnect to humidifier.			
High Water sensor Plug	Used to detect max water level in cylinder.			
Manual Drain Switch	Drains water from the cylinder using software control.			
On/Off Switch	Turns power On/Off to humidifier controller. Note: Turn off humidifier disconnect to shut off primary power to the humidifier.			
Remote Relay Board (option)	Provides a terminal strip to dry contacts which open/close to indicate the humidifier is on, humidifying, needs service, or is in a fault condition.			
Steam Outlet	Connect to steam line with steam hose.			
Total Controller	Controls all functions of the humidifier's operation and provides user interface for configuration of the humidifier.			
Transformer	Steps primary voltage down to 24 VAC for the controller and internal components such as the fill valve and drain valve.			

Table 1: Humidifier Components

NHTC/PC Models

The NHTC with its Total Controller and state-of-the-art features and options is the most advanced electrode steam humidifier available. The base model NHPC provides steady and reliable humidification using the same proven cylinder technology as the NHTC. The NHTC/PC is available in capacities ranging from 5 lb/hr (2 kg/hr) to 200 lb/hr (90 kg/hr). NHTC/PC humidifiers are packaged in three different cabinets depending on their capacity. Figure 2, NHTC/PC Models shows the configuration and relative size of the three different cabinets. Both the NHTC and NHPC models up to 100 lb/hr (45 kg/hr) are also available with a built on blower pack. Table 2 provides specifications for the NHTC/PC product line.

NHTC/PC 150-200

NHTC/PC 050-100

NHTC/PC 005-030



Fill Connections

Drain Connections

Figure 3: NHTC/PC Models

Double Unit (NHTC/PC 150-200)

NHTC/PC double units have two cylinders to provide increased capacity. The construction and installation of double units is identical to units with a single cylinder with the following exceptions;

- In addition to having two cylinders double units also have two driver boards (designated A and B). One driver board controls each cylinder. (see Figure 3: NHTC/PC Models).
- Double units can operate both cylinders in parallel from a single set of control signals or • independently based on two sets of control signals (see Multi Mode on page48 for configuration instructions).
- Independent Operation If configured for independent operation then 2 sets of control wiring must be provided. Control wiring for each cylinder must be connected to the cylinder's corresponding driver board/terminal strip and each cylinder performs independent of the other.
- **Parallel Operation** If configured for parallel operation then only one set of control wiring is • required and the cylinders operate in parallel.
- Double units have one primary power connection but have individual fill, drain, and steam ٠ outlet connections for each cylinder.
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Outdoor Model

The outdoor model of the NHTC provides a weatherproof enclosure that allows the NHTC to be installed on rooftops in moderately cool climates. Refer to the installation addendum that is provided with the outdoor model to insure proper installation.

Options and Accessories

NORTEC provides a complete line of options and accessories for every humidification application. The following options and accessories are available and may have been delivered with your NHTC/PC humidifier. Refer to the installation instructions that came with the accessories for their proper installation and operation.

Table 2: Options and Accessories

Option / Accessory	Used For			
Steam Distributors	Adding steam into air ducts			
Remote Blower Pack	Adding steam into a space remote from the humidifier.			
SAMe Steam Distribution Manifold	Adding steam into air ducts where short absorption is required.			
Digital or Analog Control Humidistats	Controlling the output of the humidifier based on sensed RH (can be mounted in the space being humidified or in the duct).			
Digital RH Transducers	Communicating RH in a space or duct to the humidifier			
Digital or Analog High Limit Humidistats	Preventing over humidification in a duct by shutting down or throttling down the humidifier when duct RH gets high.			
Air Proving Switches	Insuring humidification only occurs when air is moving in a duct.			
Fill Cup Extension	Increasing the steam back pressure capability of an NHTC/PC			
Drain Water Cooling	Cooling drain water to less than 140 °F (60 °C)			
Foam Detection Kits	Increasing the range of water quality in which an NHTC/PC can operate.			

Table 3: NHTC/PC Specifications

Phase	Capacity Ib (kg)	Volts	NHTC Part No.	NHPC Part No.	Amps	Max Ext Fuse	ĸw	Standard Cylinder	Net/Full Weight Ib (kg)
	5 (2.3)	110-120	1509620	2521984	15.9	20	1.9	202	
	10 (4.5)	208	1509621	2521985	18.3	25	3.8	202	
		220-240	1509622	2521986	15.9	20	3.8	202	
		277	1509623	2521987	13.7	20	3.8	202	
		*380	1509624	2521988	10.0	15	3.8	203	
		440-480	1509626	2521990	7.9	15	3.8	204	
1		550-600	1509627	2521991	6.3	15	3.8	204	
		208	1509628	2521992	36.6	50	7.6	321	
		220-240	1509629	2522002	31.7	40	7.6	321	
	20 (9)	277	1509630	2522003	27.5	35	7.6	321	
	20(0)	*380	1509631	2522004	20.0	30	7.6	305	60 / 89
		440-480	1509633	2522005	15.9	20	7.6	309	(27 / 40.5)
		550-600	1509634	2522006	12.7	20	7.6	309	(,,
		208	1509635	2522007	21.1	30	7.6	303	
		220-240	1509636	2522014	18.3	25	7.6	303	
	20 (9)	*380	1509637	2522015	11.6	15	7.6	311	
		440-480	1509639	2522016	9.2	15	7.6	311	
		550-600	1509640	2522018	7.3	15	7.6	311	
		208	1509641	2522019	31.7	40	11.4	421	
	30 (13.5)	220-240	1509642	2522021	27.5	35	11.4	421	
		*380	1509643	2522022	17.4	25	11.4	407	
		440-480	1509645	2522024	13.7	20	11.4	411	
		550-600	1509646	2522025	11.0	15	11.4	411	
		208	1509647	2522026	47.2	60	17	621	95 / 156 (43 / 76)
	50 (22.5)	220-240	1509648	2522027	40.9	60	17	621	
		*380	1509649	2522029	25.8	35	17	603	
		440-480	1509651	2522031	20.4	30	17	607	
		550-600	1509652	2522032	16.4	25	1/	607	
	75 (34)	208	1509653	2522034	70.8	90	25.5	621	
0		220-240	1509654	2522035	61.3	80	25.5	621	
3		*380	1509655	2522036	38.7	50	25.5	603	
		440-480	1509657	2522039	30.7	40	25.5	607	
		550-600	1509658	2522040	24.5	35	25.5	607	
	100 (45)	208	1509659	2522041	94.4	125	34	621	
		220-240	1509660	2522042	81.8	110	34	621	
		^380	1509661	2522043	51.7	70	34	603	
		440-480	1509663	2522045	40.9	60	34	605	
		000-000	1509664	2522046	32.1	45	54	607	
	150 (68)	208	1509665	2522047	141.6	200	51	621	
		220-240	1509667	2522048	122.1 77 F	100	51	602	
		^380	1203001	2522049	61.0	100	51	607	
		440-480 550 600	1509669	2522051	10 1	70	51 51	607	150 / 070
		000-000	1509070	2522052	49.1 100 7		50 51	601	150/272
	200 (90)	208	1509671	2522054	162.6	200	80	621	(00/124)
		220-240 *200	1509672	2522055	103.0	150	00	602	-
		140 490	1509073	2522050	103.3 Q1 0	110	60	605	
		550 600	1500070	2522058	01.0 65 1	00	60	607	
		220-600	T203010	2522059	00.4	90	ΰð	007	

* Not UL Listed

Installation

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Typical Humidifier Installation



Figure 4: Typical Humidifier Installation

Location

- Mount on a suitable wall or vertical surface. Do not sit the on the floor to allow clearances required for plumbing and electrical connections.
- Clearance dimensions shown are for reference only and are the minimum required for maintenance of the humidifier. Consult local and national codes before final location and installation. NORTEC does not accept responsibility for installation code violations.
- Install only in areas with ambient temperature 41-104 °F (5 40 °C) relative humidity 5 -95% (non condensing).
- When possible install below the steam distributor. If mounted above the steam distributor take care to provide proper steam line routing and proper condensate traps.
- DO NOT locate the humidifier any further then absolutely necessary from the steam distributor location as net output will be reduced as a result of heat loss through the steam line.
- When possible, mount the NHTC humidifier at a height convenient for servicing.



Note: Do not mount on hot surfaces, where freezing can occur, vibrating surface, or floor.



Figure 5: Mounting Location / Clearance

Mounting with Keyholes

- **1** The NHTC Series humidifier is wall mounted using keyholes located on the back of the unit's cabinetry.
- **2** Use #12 x 3 in. (7.5 cm) screws mounted into 2x4 studs or better. 2 screws are needed for a single unit (NHTC 010 to 100). 3 screws are needed for a double unit (NHTC 150 to 200).
- **3** Keyholes are spaced 16 in. (40.6 cm) apart center to center for large units and 10.7 in. (27.2 cm) apart for small units. Insert screws into the studs until there is 1/4 in. of screw exposed. Be sure the screws are level to each other.
- **4** Raise the unit and place the screws through the keyholes. Make sure the unit is level then tighten the screws to secure the unit in place.
- **5** Place L Shaped brackets on top of the unit, with holes inline with the studs. Using the appropriate sized wood screw fasten the "L" brackets to the studs securing the unit from any upward motion. See Figure 6: Mounting With Keyholes.







Figure 6: Mounting With Keyholes

Plumbing



*Pipe and water shut-off valve not supplied by NORTEC.

Figure 7: Water Supply and Drain Connection



Note:

- Drain Water is very hot, do not drain to public sink
- Supply cold potable water, 30 80 PSIG, 350 670 microsiemens
- Do not use plastic pipe for drain or condensate lines.
- All water supply and drain line connections should be installed in accordance with local plumbing codes.
- Supply water should at 30 to 80 PSIG and be between 350-670 Microsiemens (Hardness 10-20 GPG). Water softener may be used if conductivity remains in recommended range.
- Install water shut off valve and union before humidifier to facilitate servicing.
- The drain line should not end in a sink used frequently by personnel, or where plumbing codes prohibit it. Route to a floor drain or equivalent for safety reasons.
- Insure drain line is adequately sized to provide free and easy draining and that an air gap is installed as shown. A restricted drain can cause cylinder water to over concentrate and result in poor operation or result in water backing up at the air gap.
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MAIN RULES FOR ATMOSPHERIC STEAM LINES

- Slope the steam lines.
- Trap condensate (Use full size 'T' for Traps).
- Steam lines must not have any restrictions which could cause back pressure.
- Insulate with 1.0 in. (2.5 cm) pipe insulation.
- Follow recommended materials, size and length see tables.



Figure 8: Main Steam Line Requirements

Steam Line		Steam Line Length		
Material	Lb/hr (kg/hr)	ft	m	Steam Line Description
Copper Tube	0.20 (0.12)	0-10	0-3	3/4 in MED-L Tubing (7/8 in. OD)
	0-30 (0-13)	30+	3+	*1 in. MED-L Tubing (1 1/8 in. 0D)
	31-100 (14-45)**	0-10	0-3	0.875 in. Tube x 0.049 in. thick wall
		30+	3+	*1.125 in. Tube x 0.049 inch thick wall
Stainless Steel Tube	0.20 (0.12)	0-20	0-6	1 1/2 in. MED-L Tubing (1 5/8 in. 0D)
	0-30 (0-13)	20+	6+	*2 in. MED-L Tubing (2 1/8 in. 0D)
	31-100 (14-45)**	0-20	0-6	1.750 inch Tube x 0.065 inch thick wall
		20+	6+	*2.0 inch Tube x 0.065 inch thick wall
NORTEC Hose	0-30 (0-13)	< 10	< 3	Part Number 1328810 (7/8")
	31-100 (14-45)**	<10	<3	Part Number 1328820 (1 3/4")

Table 4: Recommended Steam Line Material

Note: * These diameters require a reducer at humidifier and steam distributor connection

** Use one steam lines per cylinder for NHTC/PC 150-200 humidifiers.



Table 5: Maximum Recommended Length of Steam Line

Unit Size	Steam Output (Lb/hr)	Distance (ft)	Possible Loss (lb/hr)	Steam Line Size (in)
NH-005	5	8	1.0	3/4
NH-010	10	15	1.5	3/4
NH-020	20	20 *	2.0	3/4
NH-030	30	25 *	2.5	3/4
NH-050	50	40 **	4.0	1 1/2
NH-075	75	50 **	5.0 to 10.0	1 1/2
NH-100	100	50 **	5.0 to 10.0	1 1/2
NH-150	150	50 / cylinder **	5.0 to 10.0	1 1/2
NH-200	200	50 / cylinder **	5.0 to 10.0	1 1/2

* Use one inch copper steam line for longer runs.

NOTE:

** Use two inch copper $\ensuremath{\mbox{steam}}$ line for longer runs.

 $\ensuremath{\texttt{1}}$ This table gives the maximum recommended steam run by unit size.

2 The use of steam line other then copper, stainless steel tube or NORTEC supplied steam line will void the warranty and may adversely effect the operation of the humidifier

3 The NH-150 and NH-200 are dual units.



Figure 9: Condensate Traps

- - Route condensate back to humidifier fill cup if possible. Condensate will be returned to cylinder from fill cup.
 - Condensate should not be routed to a sink used frequently by personnel. Route to a floor drain or equivalent. Condensate normally cools in traps but is still hot. A SAMe or larger steam line generates more condensate and water may not cool in the trap. A drain water cooler option may be installed if required by code.



Note: Refer to distributor or SAMe installation manuals for detailed installation instructions.





Figure 11: Steam Distributor Above Humidifier (Copper Steam Line)



Figure 12: Steam Distributor Above Humidifier (Hose)



Figure 13: Steam Distributor Below Humidifier (Hose)



Figure 14: Steam Distributor Below Humidifier and Obstruction (Hose)

Method for Longer Runs With Limited Vertical Space



Figure 15: Long Steam Run

Electrical

Caution: Wiring to be performed by a licensed Electrician.



External Controls

Control Wiring

Controls are available from NORTEC as accessories. If controls were not ordered with humidifier they must be supplied by others. The following information is relevant to all controls, factory supplied or otherwise. For wiring use minimum of 18 AWG and keep as short as possible.

The NHTC humidifier can be operated with two modulating inputs. The NHPC has one modulating input which can be used for a duct high limit or humidity control. Both the NHTC and NHPC can be operated as On/Off. See Control Setting on page 52 for configuration.

Caution: Failure to wire the humidifier in accordance with the wiring instructions could cause permanent damage. Such errors will void the warranty.



Control Location



Figure 17: Control Location

- **1** Air Proving Switch
- Locate so that it can sense air flow or lack of it.
- 2 Duct High Limit
- NHTC can be modulating, On/Off, or a humidity sensor. NHPC can be modulating or On/Off.
- Locate at least 10 feet from steam distributor or far enough that under normal conditions steam is fully absorbed.
- 3 Humidity Control
- NHTC can be Modulating, On/Off, or a Humidity Sensor. NHPC can be modulating or On/Off.
- Can be located either in return air duct (preferred) or in room being humidified.
- Mount in area representative of room humidity (draft, doorways, sunlight, or overhang such as a shelf can affect reading). Avoid placing near discharge diffuser of humidified air.

Note: Regardless of selecting on/off or modulating control method, NORTEC humidifiers must have a closed circuit across its on/off security loop control terminal to operate. NORTEC highly recommends the use of a high limit humidistat and an air proving switch in series for this function.



On/Off Control Wiring



Figure 19: Digital On/Off Humidistat

2520273 - Digital On/Off Duct Humidistat Package



Figure 20: Duct Sensor Wiring

Modulating Control Wiring







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Figure 23: Digital Wall Humidistant – Remote Wall Sensor

Transducer Control Wiring (NHTC Only)



Optional Outdoor Temperature Reset



Figure 26: Outdoor Temperature Reset

- Each digital controller is equipped with an integrated reset function that can reduce the setpoint during cold weather operation. This will prevent condensation on windows and building structures. The above graph illustrates how the setpoint reset feature operates.
- This feature is enabled by removing the jumper from terminals 8 and 1 on the humidistat and wiring the outdoor temperature sensor to these terminals.
- When the outdoor temperature setback feature is in effect, the humidistat will normally display the calculated setpoint limit based on the outdoor air temperature. A snowflake will also be displayed to indicate cold weather operation. When any key on the controller is pressed, the LCD screen will display the customer specified setpoint for a short duration.



Figure 27: Outdoor Temperature Sensor

Remote Fault Option Wiring

The NHTC (not NHPC) remote fault option includes 4 relays that can provide remote status indication. The relays are mounted to a remote fault board which is located as shown in Figure 28: Remote Fault Wiring. The PCB with the relays includes markings which indicate the function of each terminal on the board. The relays indicate the following status;

- **1** Unit On The normally open relay is closed when the humidifier has power and the On/Off switch is set to on.
- 2 Steam The normally open relay is closed when the control board detects that the cylinder is drawing current and steam is being produced.
- **3** Service The relay can be wired to open (NC) or close (NO) when a warning is displayed on the humidifier display and the yellow service LED is illuminated.
- **4** *Error* The relay can be wired to open (NC) or close (NO) when a fault is detected by the humidifier controls.



Figure 28: Remote Fault Wiring

Multi Mode Wiring (NHTC Only)

- Connect up to 16 units (equivalent of 1600 lb/hr) using 18-24 AWG multi-strand, twisted pair, shielded cable.
- Connect humidistats/transducers and On/Off safety loop to master unit only.
- When connecting double units connect only to driver board A.
- See Multi Mode on page 48 and Multi Unit Op. Range on page 54 for software configuration.



Figure 29: Multi Mode Wiring

Options and Accessories



Note:

For installation of options and accessories follow the instructions that are provided with them.

Built On or Remote Blower Pack

Built on and remote blower packs are available for the NHTC/PC for applications where steam for humidification must be introduced directly into the space being humidified. For instructions on installing the remote blower pack refer to the installation instructions supplied with it. The steam line and condensate return instructions provided in this manual are also applicable to remote mounted blower packs.



Figure 30: Remote Mounted Blower Pack

Installation of an NHTC/PC with a built on blower pack is identical to installation of an NHTC/PC without a blower pack. The steam line, condensate return and wiring connections to the blower pack have been done at the factory.

Fill Cup Extension

For installations where duct static pressure exceeds 6 inches a fill cup extension kit is required. The provides a bracket and hoses for mounting the fill cup above the humidifier. The fill cup extension kit may be required if water runs to drain while the humidifier is filling. See chapter on troubleshooting for more information on diagnosing fill problems.

Drain Water Cooling

For installations where drain water must be cooler than 140°F (60°C) a kit is available which consists of a double fill valve. The second fill valve adds additional water to the fill cup while the humidifier is draining to cool the water more than the single fill valve.

Drain Water Cooling (External)

Pneumatic and electric drain water coolers are available from Nortec for installation outside the humidifier or on condensate drains from steam traps, distributors, and SAMe headers. If condensate cannot be routed back to the humidifier tank via the humidifier's fill cup then an external drain water cooler may be required to meet regulations restricting the temperature of hot water that can be fed to drain. The external drain water cooler is only available for field installation.

Foam Protection

NORTEC's NHTC/PC includes software detection of foaming which in most cases should be sufficient to address waters which can cause foaming. For more severe cases an optional foam prevention kit is available. The kit consists of an external float chamber, steam outlet , hose and fittings required for installation. The kit can be factory or field installed.

Internal Fusing

An optional internal fusing kit is available for all models of NHTC/PC. The kit provides extra internal protection to the humidifier and must always be used in conjunction with an external fused disconnect. The Internal fusing option is only available as a factory installed option.

Remote Fault Indication

An optional remote fault kit is available that can provide remote indication of humidifier status. The kit can be factory or field installed. See also Remote Fault Option Wiring on page 27 for more information about the remote fault indication kit.

Outdoor Model

The outdoor model of the NHTC performs in the same way as the indoor model except as noted in the manual addendum that is supplied with it. Refer to additional installation instructions for the outdoor model in the addendum.

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Installation Check

Before turning on power to the NHTC, inspect the installation to insure that it was carried out correctly. Refer to Figure 31: Installation Check, to the NHTC/PC Pre-Start Up Checklist on page 39, and to the chapter on Installation that starts on page 9.



Figure 31: Installation Check

NHTC/PC User Interface



Figure 32: NHTC/PC User Interface

Manual Drain Switch

In addition to software controlled draining of the cylinder the NHTC/PC has a manual drain switch which can be used to drain the cylinder even if software is not functioning. To drain the cylinder put the switch into the drain position. For normal operation the switch should be in the off position.

Door Interlock Switch

The door interlock switch cuts power to the contactor when the door is removed. It is an additional safety device intended to prevent the possibility of service technicians coming into contact with live electrical wiring while working on the humidifier. Pull the switch out with door off to override.



Caution: Power to the humidifier should always be turned off using the dedicated external disconnect before removing the door or side panel, or before doing any service work on the humidifier.
Start Up Procedure

1 Examine the humidifier and installation for damage and or improper installation.

Warning: Damaged units or improperly installed units must not be operated. Damaged or improperly installed units may present a danger to persons and property.



- **2** Ensure that the door is in place and secured with its retaining screw.
- **3** Open the supply water shut off valve.
- **4** Turn on the mains power using the installed disconnect.
- **5** Turn the On/Off switch on the front of the humidifier to On.

Reques	t – xx%
Idle 04/30/09 Security Io	0 lb/hr 14:25:22 op: Closed
Menu 🔶	

The LCD display will illuminate and the humidifier will perform a self-diagnostic sequence during which the LED's and internal components will be momentarily activated.

If an error is detected during the self-diagnostic sequence a Fault will be displayed. See troubleshooting section for information on diagnosing and correcting faults.

After the system test the humidifier is in normal operation mode.

- *Note:* NHTC display shown. The information on the LCD depends on the configuration of the NHTC/PC and the actual operating conditions. It may vary from the display shown.
- 6 If On/Off or a control humidistats have been installed check and adjust the control setpoint on the control and high limit humidistat (see NORTEC Digital Controls on page 36). If transducer controls have been installed then adjust the humidity setpoint using the keypad and display (see Set P on page 53)
- 7 When either the external humidistat or internal controller generate a demand for humidity higher than 20% and the security loop is closed the main contactor will engage, the fill valve will activate (after a delay) and the cylinder will slowly fill with water.
- *Note:* While the cylinder is filling with water there should be no water flowing down the drain. If water is flowing down the drain it can indicate excessive backpressure or a leaking drain valve. See General Troubleshooting on page 69.
- 8 It can take 15 20 minutes or longer for a large humidifier to fill, for the water to be heated up by the submerged electrodes and for steam to be produced.



The green humidifying LED on the front of the humidifier will light up and the display will indicated "Humidifying" and the amount of steam being produced (NHTC only) as soon as the electrodes are submerged and drawing current.

Note: If operated on low conductivity water it may take several hours for the NHTC/PC to reach full output capacity. This is normal. During this time the humidifier will periodically indicate high water level, not perform any drains and will concentrate the cylinder water.



Status Screens

In addition to the main status screen the NHTC/PC includes several status screens which provide additional information about the humidifier. The additional screens can be reached by pressing the buttons corresponding to the left and right arrow key on the LCD display.



Note:: NHTC status screens are shown below. The NHPC has similar status screens but with less detailed information. NHPC screens show only software version, output, demand, capacity limit, and control type. The NHPC does not have a trend graph.

Reques	st – xx%
Idle 04/30/09 Security loop:	0 lb/hr 14:25:22 Closed
Menu 🔶	

Main Status Screen

This screen reports the current request for humidity, status, output, date and time, and security loop status. If status is not idle or humidifying the left arrow key becomes a "?". If the button corresponding to the arrow key is pressed the display will give additional information on the status of the humidifier.

CONTROL		CONTROL	
Output	: 0 lb/hr	Output	: 0 lb/hr
Man Cap.	: 100%	Man Cap.	: 100%
Ch1 Dem	: 55%	RH Ch1	: 55%
Ch2 Dem	: 100%	CNT Set-Pt	: 50%
		RH Ch2	: 100%
		CNT Set-Pt	: 70%
Menu 🔶	\rightarrow	Menu 🔶	

Control Information Screen

Output is the lb/hr steam output of the unit. Man Cap is the user configured capacity limitation. Depending on the control configuration the screen also reports the current inputs of channel 1 and 2. If the unit is configured for internal control it also provides the current humidity and setpoints.



Caution:

• Improper control configuration can result in over humidifying which can result in damage to property.

: NHTC

: 30 lb/hr

: RH (PI)

: XVXX

• See Advanced Control Configuration if the controls displayed in the control information screen do not match those connected to the humidifier.

HUMIDIFIER		HUMIDIFIER
Model	: NHTC	Model
Capacity	: 30 lb/hr	Capacity
REG Mode	: Demand	REG Mode
Software	: XVXX	Software
Menu 🔶		Menu 🗕

Humidifier Information Screen

Model is the humidifier model type. Capacity is the maximum output. REG Mode is the configured control method. Software is the installed software version.

: 421
: Disposable
: 30 lb/hr
: 10/10/06
: 657h
: Good

Cylinder Information

Cyl number is the model number of the cylinder. Cyl Type identifies it is a disposable cylinder. Capacity shows the cylinders maximum capacity. Fac. Date is the date the cylinder was manufactured. Run Time is the cylinders operational hours. Status indicates if the cylinder is good or spent. Replace if spent!

Functionality	
Idle Mode	: Idle Only
3DD Force	: Off
Ground FI	: Off
Rapid Modu	: Off
Short Cyc	: Off
Foam Mode	: Off
Menu 🔶	\rightarrow

Functionality Information

Indicates the configuration of user configurable settings. For definitions see Controls Configuration.



Trend Graph

This graph provides a history of the humidifiers output for the past 4 hours. It displays a percentage of full output which corresponds to the demand signal. The current demand signal is displayed at the bottom of the screen.

NORTEC Digital Controls

NORTEC provides optional On/Off, Modulating Control, or Transducer digital controls. Figure 31 and 32 show the function and meaning of the Digital Control's display and buttons. All controls are available either wall mounted or with a remote sensor for duct mounting.



Figure 33: Modulating and On/Off Digital Control Operation

Modulating Control

The modulating controls use a PI control algorithm to transmit a 0-10V control signal to the humidifier. Adjust the setpoint to the desired setting by using the up/down arrow buttons on the controller.

On/Off Control

The On/Off controls use a PI control algorithm to open and close a relay that opens and closes the humidifier's On/Off loop. Adjust the setpoint to the desired setting by using the up/down arrow buttons on the controller.

Transducer Control

The transducer controls transmit a 2-10V control signal proportional to the sensed relative humidity to the humidifier. Humidity setpoint is not set at the transducer. The setpoint is set on the NHTC/PC's display and keypad.

Note: It is possible to field calibrate NORTEC Digital controls if the displayed humidity is found to be different than a known trusted source. See Digital Humidistat on page 71 of chapter on Troubleshooting.





Multi Mode (NHTC Only)

Start up of each humidifier configured and installed for multi mode operation is the same as starting up standalone humidifiers with the exception that for the humidifier to fill and produce steam the demand to the master unit must be greater than the **Multi Unit Op. Range** setting of the unit being started. (Example for a slave unit configured to operate between 20 and 30% the demand to the master must be greater than 22%)

Each unit connected in a multi mode system will display its demand as a percentage of the range for which it is configured. Example, a slave unit configured to operate between 20 and 30% demand will display a demand of 50% when demand to the master is 25%.

Note: See Multi Unit Op. Range on page 54 for software configuration, and Multi Mode Wiring on page 28 for wiring of humidifiers in a multi mode system.

NORTEC LINKS 2 (NHTC Only)

NORTEC LINKS 2 is an option that can be integrated with the NHTC. It allows a Building Management System to monitor and / or control the humidifier. For complete information about NORTEC LINKS 2 and its operation and configuration, go to www.humidity.com and look up the NORTEC LINKS 2 manual.

NORTEC ONLINE (NHTC Only)

NORTEC ONLINE is an option that can be integrated with the NHTC. It allows a user to log onto the Internet, go to www.norteconline.com and log in to allow them to monitor their unit from any computer with an internet connection. It can also be configured to send service reminders and fault warnings when they occur.

NHTC/PC Pre-Start Up Checklist

Unit Serial #:	Tag:			
Unit type:	Voltage:	V/	ph Steam output:	lb/hr
Cylinder type:	nder type:Customer/Job:_		Address:	
 Water Quality: Well water City water So 	ftened water			
Humidifier Mounting: (Clearances a Level Front/Side Clearance	around the uni	t Accepta	ble Obstruction)	
Steam Line(s): Slope up (min 2 in/ft). Diameter / Size Low point condensate traps Type of Insulation		Slo Ma No	pe down (min 0.500 in terial Hose Kinks / Restrictio	/ft) ons
 Condensate Line(s): P Trap min 6 in or duct press + 2 	2in 🗌	ΡT	rap min 12 in drop 🗌	
 Water Line: 1/2 in to within 4ft of unit 		Wa	ter pressure: 30-80 ps	ig 🗌
 Drain Line: Air gap within 3 ft of the unit]	Dia	meter / Size	
Cylinder:Seated in drain valve and secure	ed	yes 🗌	no 🗌	
Wiring:Wiring connections and connect	ors secured	yes 🗌	no 🗌	
Controls: Control Location High Limit Location		Cor Hig	ntrol to Terminal 4 🗌 h Limit to terminal 5 [
 Power: Voltage, amp, fuse per Spec Lab Disconnect switch located close Panel Number 	el: to humidifier	yes yes	i no i no	
Inspected by:		Date of ir	nspection:/	/
Company:				

NHTC/PC Start Up Checklist

Unit Serial #:	Tag:		
Unit type:	Voltage:V/	ph St	eam output: lb/hr
Cylinder Type:	Customer/Job:		Address:
 Preliminary: Pre-start-up checklist completed? If no, perform Pre-Start-up Checklist 	before starting humid	yes 🗌 ifier.	no 🗌
 Start-Up Procedure: The prerequisites for the humidifier filling Door in Place and secured with scr Water supply valve opened Mains disconnect switched on Turn On/Off switch on On/Off Security loop (Terminal 1 and 	g and contactor pulling ew nd 2) closed.	g in to make yes yes yes yes yes yes yes	e steam are as follows: no no no no no
 Controls: Installed Controls Match Configura Control Setpoint:	tion 	yes 🗌 High Limit yes 🗌 yes 🗌	no t Setpoint: no no

The Humidifier will undergo a self-test when the power is turned on activating the LED's and other internal components.

If the above listed prerequisites are fulfilled the humidifier will start filling the cylinder and begin normal operation.

Note: Most water does not contain enough conductivity for full boil on initial start-up. Units will need to concentrate the water over a time period (hours to days). It is normal for W12 Sensor on warning indicating water level is at the top of the cylinder to be displayed during this time period.

Remarks:

Started by:_____ Date of Start Up: _____/____

Company:

Operation

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- **4** Description of Components
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LED Status Lights

The keypad and display panel includes 3 LED's which provide information about the humidifier's current status.





Common Warnings

The following two warnings are common during normal operation and do not normally indicate that service is required. For a new cylinder the Sensor On warning indicates that full capacity cannot be reached because cylinder water is not concentrated. For an old cylinder the Sensor On warning may be an indication that the cylinder will soon have to be replaced.

W12: Sensor On

The above warning is normal during the start and end of a cylinder's life. It indicates that the high water sensor has interrupted filling of the cylinder. It is displayed for information only and unless it persists for an extended period of time it does not require any action.



W11: Safety Loop Open

The above warning is normal during operation. It indicates that an On/Off humidistat or one of the security loop devices connected between control terminal 1 and 2 is open. It is displayed for information only and does not require any action.



Humidifier Schematic



Figure 36: Humidifier Schematic

How the Humidifier Works

The NHTC/PC is an atmospheric steam generator that uses heat generated by electrical current flowing between submerged electrodes to generate heat and steam. The NHTC/PC is designed for air humidification via steam distributor, blower pack, or steam manifold (SAM-e).

Steam Generation

- Once the unit receives a demand signal, the door interlock switch is closed, and the safety loop between terminal 1 and 2 is closed the humidifier closes the contactor and measures the current.
- If the demand is lower than the actual output the inlet valve is kept closed and output is reduced by letting the water level in the cylinder decrease by evaporation.
- If demand is higher than the actual output after a brief delay the fill valve is activated and water flows into the fill cup. Water from the fill cup flows into the bottom of the cylinder through a hose connected to the drain valve housing.
- *Note:* The cylinder is gravity fed from the fill cup. If backpressure from the steam line is too high it will cause water to back up in the fill cup and flow down the overflow line to the drain.
- As soon as the water in the cylinder comes in contact with the energized electrodes current flows through the water. The resistance of the water to the electrical current heats the water and turns it to steam. The more electrode is covered by water the higher is the current and output. The unit continues to fill until the current matches demand or the high water sensor detects a high water level.
- The NHTC/PC repeats the fill and boil down cycle repeatedly to match output to demand.
- Over time minerals in the water will adhere to the cylinder's electrodes. The humidifier will
 automatically fill to a higher water level to maintain full capacity during the life of the
 cylinder. Eventually because of scale formation it will no longer be possible for the
 humidifier to reach its full capacity. The NHTC/PC's software monitors this condition and will
 display a warning when the cylinder needs to be replaced.

Drains

- As steam is produced minerals are left behind increasing the conductivity of the water. The NHTC/PC's patented auto adaptive cycle will monitor the water conductivity and perform drains to maintain the water at optimal conductivity for peak performance.
- The auto adaptive cycle provides the longest cylinder life in combination with keeping the tightest control and most efficient use of water during the entire cylinder life.

Steam Distribution

Steam generated by the humidifier may be introduced into the air in several different ways. The most common method for adding the steam into the air is to mount a steam distributor tube in a supply air duct as shown in Figure 36: Humidifier Schematic. For larger ducts or larger loads it is also common to use a steam manifold with a single steam line connection and multiple tubes for distributing the steam, see Figure 37: SAM-e Manifold. For introducing steam directly into a room, humidifier mounted or remote mounted blower packs are used see Figure 38: Remote Blower Pack.

Steam Line

The steam line between the cylinder steam outlet and the distributor may be NORTEC steam hose, copper pipe, or stainless steel pipe or tube. The NHTC/PC is an atmospheric steam generator so it is very important no restrictions are present in the steam line and that the steam line is sized properly to carry the full output capacity of the humidifier. It is also important to minimize the length of steam lines. See Steam Lines and Condensate Returns on page 14 for information on selecting steam lines and maximum recommended lengths.

Whenever steam is distributed condensate is formed in the distribution system and steam distributor, manifold, or blower pack. Insulating steam lines is one important way to reduce the amount of condensate formed. Steam lines must be sloped so that condensate does not collect in the lines and create a restriction to steam flow.

Condensate Return

The condensate must be collected and removed from the system so that it does not build up and leak into the duct (or room if blower pack is used). Condensate can be returned to the NHTC/PC fill cup to reduce water waste or can be fed to drain.

Selecting an RH Setpoint

The optimum humidity setpoint depends on the reasons that a space is being humidified. The "ASHRAE Handbook – HVAC Applications" recommends specific design relative humidities for specific applications. See also NORTEC publication "When You Need Humidity" (Form 124A) for more information on humidity settings.

Health and Comfort - The benefit of humidity is most pronounced for health and comfort in the 40-60% range. A humidity setting of 40-50 % is recommended for this purpose to prevent over humidifying.



Note: The job site design may have specified a setpoint chosen specifically for the site. Refer to site documentation and where possible use setpoints specifically determined for the site.

Temperature Setback - In cold climates it is often necessary to reduce the humidity level in a space to prevent build up of condensation on the inside of exterior walls, windows, and trim. It is highly recommended that the temperature setback function of the NORTEC digital controls be used under these conditions to prevent damage from condensation. The digital control with an outdoor temperature sensor installed will automatically setback the humidity setpoint to correspond with outdoor temperature.

Duct High Limit – The duct high limit is intended to prevent saturation and wetting in duct work at high load conditions. NORTEC recommends a setting of 85% for the duct high limit. It may be necessary to reduce this setting If the duct work is very cold or in contact with exterior cold surfaces.



Figure 37: SAM-e Manifold



Figure 38: Remote Blower Pack

NHTC Humidifier Configuration

Navigating the NHTC Software

The four input buttons below the digital display are used to navigate in the NHTC's software and to enter values. The function of the four buttons changes depending on what is being displayed on the screen. In all cases 4 icons representing the functions of the buttons are shown at the bottom of the screen.



Figure 39: Navigating the NHTC/PC Software

Main Menu (NHTC Password)

The menu levels of the NHTCare password protected to prevent configuration changes by unauthorized persons. In order to access the menu level press the button corresponding to the Menu icon and when prompted enter the password 0335.



Enter Password

Press the **Menu** button from any status screen. Enter the user level code **0335** using the up arrow to change the value of each digit and the right arrow to move to the next digit. Press the **Set** button.

Main Menu

From here you can access all user configurable settings. Select any sub-menu by using the **up/down** arrow buttons and pressing **Set** when the desired one is highlighted.

Note: Do not make changes unless you are familiar with the software.

Service Level

The selections in the **Service Level** allow you to reset service reminders and the fault history. Press **Set** while highlighting **Service Level** in the **Main Menu**.



User Defined Settings

The selections in **User Defined Settings** allow you to configure most user configurable features available with the NHTC. Press **Set** while highlighting **User Defined Settings** in the **Main Menu**.



Multi Mode

Use **Multi Mode** to configure the humidifier to operate as one humidifier of a group controlled by a single control signal / transducer signal. See **Multi Unit Op. Range** later in this section. (Default = Standalone)

(User Defined Settings Continued)



Double Mode (NHTC 150-200 only)

Parallel = cylinders operate in parallel from one set of control signals. Sequenced = cylinders operate in sequence from one set of control signals. Independent = two sets of controls signals and each cylinder follows one of the sets.

Drain Cool

When On the fill valve is activated at any time that the drain valve is activated to cool the drain water. (Default = On)

Dfactor

Increases or decreases the drain time used to control cylinder water conductivity. It should not normally need to be adjusted. A NORTEC representative will provide instructions if it should need o be adjusted. (Default = 1.0)

Foam Mode

These settings can be used to detect foaming in the cylinder and take corrective action. **Basic** is a software only setting. **Advanced** requires installation of a hardware kit. (Default = Off, Default with Kit = Advanced)

Rapid Modu

Reserved for future development. Do not adjust. (Default = Off)

ShortCyc

Set

Menu

When On the software will detect short On/Off cycles that could prevent proper draining to control cylinder conductivity. It will reduce output of the unit if short cycling is detected. (Default = Off).

Menu

Rapid Modu ShortCyc : Off

: Off

T

Set

(User Defined Settings Continued)



Ground FI

When on the contactor will be disengaged whenever the drain valve is activated to prevent current leakage to the drain. (Default = Off).

Fill Stop

When activated during a fill cycle the fill valve will be turned off when current equals 95% of demand to prevent overshooting the demand. (Default = Off).

Adapting

Reserved for future development. Do not adjust. (Default = Off)

Idle Mode

Configures operation when no demand is present. Idle Only = no action. 3 Day Drain = drain cylinder after 72 hours. Keep Warm = keep cylinder warm by periodically engaging contactor. (Default = 3 Day Drain).

3DD Force

When On the humidifier will drain the contents of the cylinder every 3 days regardless of demand or idle condition. It can improve performance for water conditions with sediment or other contaminants. (Default = Off)

Drain Mode

Configures when a corrective drain will be performed in case the software detects excess current. **Fixed ED** = drain at 115% of full capacity. **Float ED** = drain at 115% of current demand. (Default = Fixed ED).

(User Defined Settings Continued)



Overcurr

Adjust only if instructed by NORTEC Representative. (Default = 0.00)

Control Setting

Control Settings allow you to set the type of external controls the humidifier is connected to. In most cases the NHTC humidifier is factory configured to operate with the external controls that were specified for the site. Press **Set** while highlighting **Control Settings** in the **Main Menu**.

CAUTION: Improper control configuration can result in over humidifying which can result in damage to property.





Setting

The **Setting** submenu is used to set a manual capacity limit. It is also used to adjust setpoint, the proportional band, and the integral time if **REG Mode** is set to **RH (P)** or **RH (PI)** and wired to humidity sensors. Access the **Setting** submenu by pressing the menu key while **Setting** is highlighted in the **Control Settings** menu.





Note: Set P, Prop Band, and Int Time will only be displayed in the menu if REG Mode is set to RH (P) or RH (PI).



Set P

Sets the humidity setpoint value. The humidifier will attempt to maintain this humidity level in the space where the control transducer is installed.

Prop Band

Prop Band should not have to be changed under normal conditions. The Prop Band setting adjusts the band within which the humidifier will modulate between 0 and 100% output. At set point +Prop Band/2 the output will be 0. At set point – Prop Band/2 the output will be 100%.

(Setting Menu Continued)



Int Time

Int Time should not have to be changed under normal conditions. In order to correct for error inherent in proportional control, the controller will increase /decrease output by Setpoint-Actual humidity. The Int Time adjusts the frequency at which the correction is performed.

Multi Unit Op. Range

The NHTC can be configured to network up to sixteen (16) humidifiers (or equivalent of 1600 lb/hr) using a master slave configuration. To operate the NHTC in multi mode;

- • The humidifiers must be connected in parallel (daisy chained) using the linkup terminal (J2) on the NHTC driver board (See Multi Mode Wiring on page 28).
- One humidifier must be designated the master and all others as slave units (see Multi Mode on page 48 for software configuration). The master unit must be the unit to which external controls / transducers and safety loop are connected.
- Each humidifier in the system including the master must have the range of demand signal in which it will operate configured (see Multi Unit Op. Range below). Example, for four humidifiers with equal capacity set the master to operate between 0% and 25%, set the fist slave for 26% to 50%, set the second slave for 51% to 75%, and set the third slave for 76% to 100%.

The **Multi Unit Op. Range** submenu is used to configure the humidifier's operating range when **Multi Mode** in the **User Defined Settings** menu is set to either **Master** or **Slave**. The menu is not displayed if the humidifier is set to **Standalone** operation. Access the **Multi Unit Op. Range** submenu by pressing the menu button while **Multi Mode Op. Range** is highlighted in the **Control Settings** menu.

NOTE: The **Multi Unit Op. Range** submenu is only displayed if the humidifier has been configured as either a **Master** or **Slave**. It is not displayed in **Standalone** mode.



Main Menu
Service Level
User Defined Settings
Control Settings
Diagnostic Menu
-
Menu 🕇 J Set

	Control Setting		
	Source	: Analog	
	REG Mode	: Demand	
	MOD Mode	: Single CH	
	CNT Type	: 0-10 V	
	Setting		
	Multi Unit Op. Range		
	Menu	Set	
1.1			

Multi Unit Op. Range

Once the humidifier has been designated as either a master or slave a **Multi Unit Op. Range** selection will be available in the **Control Settings** menu.

(Multi Unit Op Range Continued)



Diagnostic Menu

The **Diagnostic Menu** provides a historical list of errors and service recorded by the humidifier's software as well as providing the ability to manually activate humidifier components for troubleshooting purposes. Press Set while highlighting Diagnostic Menu in the Main Menu.



Fault History

Displays a list of faults which the controller has recorded. It shows the date and time at which the faults occurred. Refer to Table 7: Troubleshooting Warnings and Faultsfor meaning of codes and suggested actions to correct

Service History

Displays a list of cylinder service that has been performed on the humidifier. It displays the date and time of service.

Cylinder Info

Displays information regarding the cylinder which can be used by factory technicians to help diagnose operational issues.

(Diagnostic Menu Continued)



Remote Test

Provides a means for testing of remote fault relays to confirm they are operating correctly. Relays can be activated one at a time. Scroll between relays with **up/down** arrow buttons and press Set once to turn on relay, press again to turn it off.

Output Test

Provides a means for activating all humidifier components (inlet valve, drain valve, contactor etc.) for diagnostic purposes. Components can be activated one at a time. Scroll to component to be tested using up/down buttons, press Set once to activate, press again to turn off.



Performance

Factory code for configuring the humidifier. Do not enter any values.

NHPC Humidifier Configuration

Navigating the NHPC

The four input buttons below the digital display are used to navigate in the NHPC's software and to enter values. The function of the four buttons changes depending on what is being displayed on the screen. In all cases 4 icons representing the functions of the buttons are shown at the bottom of the screen.



Figure 40: Navigating the NHPC Software

Main Menu (NHPC Password)

The menu levels of the NHPC are password protected to prevent configuration changes by unauthorized persons. In order to access the menu level press the button corresponding to the Menu icon and when prompted enter the password 0335.



Enter Password

Press the **Menu** button from any status screen. Enter the user level code **0335** using the up arrow to change the value of each digit and the right arrow to move to the next digit. Press the **Set** button.

Main Menu

From here you can access all NHPC submenus. Select any submenu by using the **up/down** arrow buttons and pressing **Set** when the desired one is highlighted.

Note: Do not make changes unless you are familiar with the software.

Service Level Submenu



User Defined Settings Submenu



0-10

0-10

Control Setting Submenu







Reset Cylinder

The humidifier uses information about cylinder replacement to optimize the performance of the humidifier. Only after replacing a cylinder select Reset Cylinder, and then press the Yes button.

Dfactor

Increases or decreases the drain time used to control cylinder water conductivity. It should not normally need to be adjusted. A NORTEC representative will provide instructions if it should need o be adjusted. (Default = 1.0)

Contrast

Increases or decreases the contrast of the LCD display to allow better visibility in different lighting conditions.

CNT Type

Configures the NHPC to one of its available control types (0-5V, 0-10V, 2-10V, 0-16V, 3.2-16V, 0-20 mA, 4-20 mA) (Default = 0-10V)

Setting Manual Cap :100% Set ESC

Set

Setting

Access the manual capacity setting by selecting setting in Control Settings and then selecting Manual Cap.

Manual Cap

Reduces the maximum capacity of the humidifier to a percentage of its full capacity. Use up/down buttons to increase/decrease and press Set to save the setting

Maintenance and Servicing

60 Required Maintenance

- 60 Cylinder Spent Warning / Fault
- 61 Replacement Cylinder
- 61 Removing the Cylinder
- 63 Drain Valve Cleaning
- 64 Installing the New Cylinder
- 65 Extended Shutdown
- 65 Starting After Extended Shutdown
- 66 NHTC/PC Maintenance Checklist

Required Maintenance

The NHTC/PC humidifier has been designed to require very little maintenance. Regular maintenance consists of checking the humidifier to insure it is in good condition, replacing the cylinder when the software advises that the cylinder is spent and cleaning out the drain valve whenever the cylinder is replaced.

Cylinder Spent Warning / Fault

The steam cylinder is disposable and must be replaced at end of cylinder life. Cylinder life is dependent on water supply conditions and humidifier usage. Failure to replace the cylinder at the end of cylinder life will cause the unit to lock out. NORTEC is not responsible for any damages resulting from, or attributed to, the failure to replace a spent cylinder (see Manufacturer's Warranty).



Warning

When the software determines that cylinder is spent it first displays a warning and turns on the yellow service LED. The humidifier will continue to operate for another 72 hours after the warning is displayed.

+ 72 Hours



Figure 41: Cylinder Spent Warning / Fault

Fault

After 72 hours the humidifier will display a fault and shut down.

If a replacement cylinder is not yet available the humidifier can be temporarily put back into service by turning the humidifier off and on. The humidifier will run for another 72 hours.

This reset can be repeated 4 times after which the humidifier will not run until the cylinder is replaced and the "Reset Cylinder" function is entered in the software's service level.

Replacement Cylinder

The label on the existing cylinder identifies the cylinder type in its top left corner. When ordering a cylinder always quote the three or five digit model number on the label, the humidifier's serial number and the humidifiers voltage. Serial number and voltage are located on the specification label on the left side of the humidifier.



Figure 42: NHTC/PC Cylinder



Note: NORTEC recommends keeping several replacement cylinders in stock throughout the humidification season. This will prevent possible downtime when the humidifier reports cylinder end of life.

Warning

- Disconnect main power at the external disconnect before any servicing.
- The plumbing and electrical compartments contain high voltage components and wiring. Access should be limited to authorized personnel.
- Cylinder may be hot, take care when handling.
- **1** Drain the existing cylinder. Press and release the Drain button on the keypad. The display will show that the manual drain is activated and the yellow service LED will blink. Let the humidifier drain until no more water is flowing out to drain (usually not more than 10 minutes). Press the drain button again to turn off the drain valve.
- 2 Close supply water shut off valve.
- **3** Turn the humidifier On/Off switch to off.
- **4** Turn off power to the humidifier with the external disconnect.
- 5 Loosen the door screw and remove the door.
- 6 Remove the cylinder plugs from the cylinder pins by pulling vertically.
- 7 Using a flat screwdriver loosen the hose clamp where the hose is connected to the cylinder.
- **8** Using a small flat screwdriver press the tab on the cable tie holding the cylinder in place and pull the cable tie open.
- **9** Tip the top of the cylinder forward to pivot it out of the steam hose. When free of steam hose lift the cylinder out.



Figure 43: Cylinder Removal

Drain Valve Cleaning

Always clean the drain valve before installing a new cylinder. Scale from the spent cylinder may have fallen into the drain valve and could prevent its proper operation. To properly clean the drain valve it must be removed and disassembled.



Note: Be sure to reattach the green ground wire to reduce the risk of electrical shock.

- **1** Disconnect spade terminals from the drain valve.
- **2** Remove the screw holding the green ground wire and the two screws holding the valve to the drain pan.
- **3** Squeeze the tabs of the spring clamp holding the hose to the drain valve and slide it up the hose. Pull hose from drain valve. Lift the drain valve from the drain pan.
- 4 Unsnap red coil cap on solenoid and remove the solenoid from the valve.
- **5** Loosen brass nut holding actuator to plastic housing with a wrench and disassemble actuator.
- 6 Clean actuator components and valve housing (inlet port, outlet port, and cylinder port). Put new o-ring that was supplied with new cylinder into valve.
- **7** Reassemble actuator making sure tapered end of spring is oriented as shown in Figure 45: Drain Valve Actuator Assembly. Tighten brass nut 1/4 turn past hand tight.
- 8 Clean out end of hose and reattach to valve. Slide hose clamp back in place and place valve into drain pan.
- **9** Secure valve with 2 screws and attach green ground wire to solenoid.



Figure 44: Drain Valve



Figure 45: Drain Valve Actuator Assembly

Installing the New Cylinder

CAUTION: Make sure the new cylinder is the same model as the one that was removed. Model number is on top left corner of cylinder label.



- **1** Insert cylinder into drain valve. Tilt cylinder forward and fit end of steam hose to steam outlet. Tip cylinder back into place.
- **2** Secure cylinder with the reusable cable tie. Tighten hose clamp being careful not to over tighten and crush the plastic cylinder steam outlet.
- **3** Attach color coded cylinder plugs to the corresponding color coded cylinder pin. Push down completely. Connect high water sensor plug. Spring loaded plugs should fit snuggly onto the cylinder pin. Replace if they are loose or damaged.
- **4** Replace the humidifier door and secure with door screw.
- **5** Turn on power to humidifier with the external disconnect.
- 6 Open supply water shut off valve.
- 7 Turn the humidifier On/Off switch to On.
- **8** After the software has completed its start up self check reset the cylinder by going to the "Service Level" menu and selecting "Reset Cylinder".

NOTE: If the "Cylinder Reset" is not entered the humidifier will operate for 72 hours and then fault on cylinder spent!



Extended Shutdown

Should it be required to disconnect power to the humidifier for a period of extended shut-down, always drain the cylinder first.

- **1** Press and release the Drain button on the keypad.
- 2 Wait until the humidifier is completely drained (usually takes less than 10 minutes).
- **3** Turn the On/Off switch to the Off position.
- 4 Shut off power to the humidifier with the external disconnect.
- **5** Close the supply water shut-off valve.



Note: As long as the NHTC/PC is powered, it will automatically drain the cylinder when there has not been a call for humidity for an extended period of time. This feature will reduce or prevent the possibility of corrosion of the electrodes and the accumulation of algae and bacteria growing in the cylinder. The cylinder will remain empty until there is a call for humidity at which time the fill valve will open and refill the cylinder. The unit will go through its normal process for optimum operation.

Starting After Extended Shutdown

- **1** Check to see the humidifier has not been damaged and the installation has not been altered. Refer to the Chapter on Start Up.
- 2 Turn on the power to the humidifier with the external disconnect.
- **3** Turn the On/Off switch to the On position.
- **4** Drain the humidifier completely by pressing and releasing the manual drain button. Wait until there is no water flowing to drain. It usually takes less than 10 minutes.
- 5 Follow the start up procedure in the chapter on Start Up.

NHTC/PC Maintenance Checklist

Model #:				
Serial #: Tag: Tag:				
Cylinder #:				
Cylinder / System Check				
W19 Cylinder Spent E19 Cylinder Spent (If software displays W19 or E19 then cylinder must be replaced)				
• Yellow LED On with W12- Sensor On Warning. (If Yellow LED is On with W12 and cylinder is not new then cylinder will have to be replaced soon.)				
Other warnings or Faults shown in display? No Yes (See Troubleshooting Chapter for actions to address warnings and faults if present)				
Replace Cylinder				
Cylinder drained.				
• Disconnect open, On/Off switch to Off, water shut off valve closed, door removed. \Box				
Cylinder removed				
Drain valve removed / cleaned / new O-Ring				
• Drain valve installed / ground wire attached.				
New Cylinder Installed and hose clamps tight. New cylinder model #				
Cylinder plug colors match cylinder dots.				
• Cylinder plugs snug and in good condition.				
High Water Sensor plug snug and in good condition.				
Electrical wiring not loose and in good condition,				
- Steam hoses and steam lines in good condition / No kinks in hose, \Box				
- No Signs of water leaking around humidifier, steam line, condensate returns, $\ \square$				
• Door replaced, water shut off valve opened, On/Off switch to On, Disconnect Closed \Box				
"Reset Cylinder" in Software, (Password 0335, Service Level)				
Inspected by: Date of inspection:/				
Company:				

Troubleshooting

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Organization of Troubleshooting Chapter

The troubleshooting chapter is broken down into 2 sections.

General Troubleshooting	Deals with troubleshooting incorrect humidifier operation, steam line and plumbing issues without any control software warnings or faults.
Humidifier Warnings and Faults	Deals with warning and error messages that are generated by the humidifier's control software.

CAUTION: Be aware, when troubleshooting, that the humidifier is powered by high voltage and familiarity with both good practices and wiring of the humidifier is recommended. Any troubleshooting that requires opening the cabinet should be done by qualified personnel.

NOTE: Most humidifier faults are not caused by faulty equipment but rather by improper installation. A complete fault diagnosis always involves a thorough examination of the entire system. Often, the steam hose connection has not been properly executed, or the fault lies with the humidity control system.



Troubleshooting Requirements

- Ensure the installation meets the installation requirements outlined in the Installation Chapter of this manual.
- Familiarize yourself with the operation of the humidifier by reading the Operation Chapter of this manual.
- Wiring diagram for specific for your humidifier is installed on the inside of the humidifier door. A generic copy of the NHTC/PC wiring diagram is also included at the end of this chapter for reference purposes.
- When contacting your local representative or NORTEC for troubleshooting assistance, please ensure the serial number has been obtained for reference purposes.

General Troubleshooting

The following section provides general guidelines for troubleshooting the NHTC/PC humidifier and auxiliary components. For detailed troubleshooting information refer to the manuals that were provided with the auxiliary equipment and to Table 8: Troubleshooting NHTC/PC Warnings and Faults later in this chapter.

Humidifier

Symptom	Cause	Corrective Action(s)
Nothing happens when On/Off switch is turned on.	1 Fuse blown	1 Check inline fuse in yellow housing between transformer and driver board. Check and replace fuse on driver board.
	2 Incorrect or no Voltage	2a Check voltage against spec label and correct.
		2b Check disconnect and insure humidifier is getting power.
	3 Step Down Transformer not outputting 24VAC	3 Replace the transformer
	4 Door interlock switch open	4a Replace the door
		4b Pull door interlock switch out to override.
		Caution! The electrical and plumbing compartment contain high voltage components and wiring.
Humidifier will not humidify or not reaching RH setpoint	1 Safety loop open	1a Check if W11: Safety loop open is displayed on the humidifier's display.
		1b Check if there is 24 VAC at terminal 2.
		1c Check wiring and operation of On/Off devices connected to terminal 1 and 2. Ensure they are closing when they should be.
	2 High limit limiting output	2 Check if the high limit is installed too close to the humidifier and if it is operating correctly.
	3 No signal on Channel 1	3 Check voltage between terminal 3 and 4. For demand configuration 25% of full scale signal must be present for humidifier to start. For transducer configuration the signal must be lower than setpoint for the humidifier to start.
	4 No signal on Channel 2	4 Check voltage between terminal 5 and 3. For demand configuration 25% of full scale signal must be present for humidifier to operate. For transducer configuration the signal must be lower than setpoint for the humidifier to start
	(For units configured for dual channel operation).	

Table 6: General Troubleshooting
Symptom	Cause	Corrective Action(s)
	5 Capacity has been manually limited	5 Check Manual Capacity on status screens. Adjust "Manual Cap" in the "Setting" submenu of the "Control Setting" menu if necessary.
	6 Low conductivity water	6 Check if W12: Cylinder Max Level is displayed on the humidifier's display. If operated on low conductivity water it may take several hours for the NHTC/PC to reach full output capacity. This is normal. During this time the humidifier will not perform any drains and the conductivity of the water in the cylinder will increase.
Humidifier has faulted or has a warning	1 Software has detected an abnormal condition	1 Refer to table 8 troubleshooting warnings and faults.

Steam Distributors

Symptom	Cause	Corrective Action(s)
Distributor spitting out water	1 Distributor not level	1 Use support at end o distributor to ensure it is level.
	2 "P" Trap too close to distributor	2 "P" Trap must be a minimum of 12 in (30 cm) below the distributor to ensure flow. Relocate if required.
	3 Condensate line not sloped sufficiently	3 Sufficient slope to insure flow is required. Reinstall if required.
	4 Trap blocked	4 Check that water flows through trap. Clear out if blocked.
	5 Condensate line double trapped	5 Condensate lines must not have two traps in sequence. This can cause an air lock and prevent water draining.
	6 Steam line not insulated	6 If steam line is long condensate build up could overload distributor condensate port. Insulate line to improve efficiency and install additional condensate traps as required.
Condensation in duct	1 Installation clearances not observed	1 Refer to distributor installation manual for required clearances. Relocate distributor if required.
	2 Design conditions changed	2 Check supply air temperature and humidity to determine if conditions have changed.
	3 High limit not functioning	3 Check setting and operation of high limit. Replace if defective.
	4 Air proving not installed or not working	4 Check that the humidifier will only operate when there is air moving in the duct.
	5 Improper location of high limit	5 Check that high limit is installed where it can detect high duct humidity.

SAM-e

Symptom	Cause	Corrective Action(s)
SAM-e spitting out water	1 "P" Trap too close to SAM-e	1 "P" trap must be at least 12 in (30 cm) below header. Relocate if required.
	2 Condensate line not sloped sufficiently	2 Ensure line is sloped sufficiently to carry condensate produced.
	3 Steam line not insulated	3 If steam line is long condensate build up could overload the SAM-e condensate port. Insulate the steam line to improve efficiency and install condensate traps as required.
SAM-e Grommet leaks	1 Distributor tubes not seated properly	1 Push distributor tubes down until support washer is resting on rubber grommet.
	2 Grommet Damaged	2 Replace any damaged grommets

Blower Pack

Symptom	Cause	Corrective Action(s)
Blower not operating	1 No power to blower pack	1a Check power connection. 1b Check blower pack fuses
Note: Blower pack does not Come on unless steam is Being produced by the humidifier.	2 On/Off Thermostat not closing	2 Check wiring to thermostat replace if it does not close when it is exposed to steam.

Digital Humidistat

Symptom	Cause	Corrective Action(s)
Humidistat Reading incorrectly	1 Sensor out of calibration	 Check reading against known reliable instrument. If out of calibration it can be field calibrated ±10%. Press ▲ buttons together until calH appears on the display. Press ▶ to display the current calibration trim. Adjust using ▼ ▲ buttons. Press ● button when done.
	2 Improper sensor location	2 Check that the humidistat is positioned in a location representative of room humidity.
	3 Exposed to draft or heat source	3 Check that heat/cold fluctuations, drafts, sunlight, doors, or vents are affecting the reading.
	4 No vapour barrier	4 Insure drafts cannot affect reading by ensuing vapour barrier is in place and working.

NHTC/PC Warnings and Faults

The self-diagnostic system built into the NHTC/PC is continually monitoring the operation of the humidifier.

Warnings

- When problem symptoms are detected, the NHTC/PC will attempt to take self-corrective actions to try to correct the problem. A warning is displayed on the screen for information purposes and the humidifier continues to operate.
- If the condition which generated the warning is eliminated the warning is cleared from the display.
- While a warning is displayed the yellow "Service" LED is also illuminated.

Faults

- If the humidifier is not able to self correct a problem symptom it will if necessary respond by shutting itself down.
- When this occurs the humidifier illuminates the red "Fault" LED, shuts off power to the cylinder and drains the cylinder.

Clearing a Fault

- Check the fault message that the humidifier is displaying and take any necessary actions to correct the cause(s) as outlined in Table 8, Troubleshooting Warnings and Faults.
- Power cycle the humidifier with the On/Off switch waiting 3 seconds between turning it off and on.

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
				1 Bad wiring connection.	1 Check ribbon cable to driver board B.
E5	Cylinder B Controller Missing	Red	Controller cannot detect the driver board for cylinder B	2 Controller not configured correctly	2 If humidifier is not a double unit contact factory for configuration help
				3 Driver board damaged	3 Replace driver board
	Extended Missing	Red	Slave unit not communicating with Master Unit.	1 Master unit not configured correctly	1 Check configuration of master as outlined in Multi Mode Configuration
E6				2 Slave unit not configured correctly	2 Check configuration of slave as outlined in Multi Mode Configuration
				3 Wiring to master unit disconnected	3 Check that wire connected to J2 of Master and Slave nd that polarity is not reversed

Table 7: Troubleshooting Warnings and Faults

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
E6 Cont				4 Incorrect wire type used	4 Use 18-24 AWG multi- strand, twisted pair, shielded cable
E7	CPU CRC Fault	Red	Controller hardware failure	1 Software has detected a hardware problem with main control board	1 Restart humidifier, if error occurs within 1 minute replace main control board. If error does not occur then primary power fluctuation may be the cause.
				2 Control board is wet	2 Let board dry and correct condition which caused board to become wet. Try restart when dry.
				1 On/Off device connected to safety	1a Normal operation, no action required
W11	Safety Loop Open	Grn Blink	Safety loop open (terminal 1 and		1b Wrong setpoint, A/P not sensing air movement
		2)	2 Loose wire	2 Check wiring to all On/Off devices connected to terminals 1 and 2.	
O linder Mar	Max	Water level at top	1 Humidifier has filled to top of cylinder without reaching demand	1 None, for information only, it is normal for a new cylinder to reach max level before water in cylinder is concentrated and for an old cylinder to reach max level near the end of cylinder life.	
VV12	Level		foaming		1b Add ¼ teaspoon of salt to fill cup to assist cylinder in concentrating.
				2 Water foaming	2 Check if water level is at top of cylinder. If water is not at top there may be foam in the cylinder. See W18 – Foam.
				1 Current transformer loose on driver board	1 Open disconnect, ensure current transformer spade connectors are secure. Squeeze with pliers if loose.
E12	Cylinder max Level no current	Red	Water level at top of cylinder with no current	2 Primary wire not looped through current current transformer.	2 Open disconnect, rewire primary wire through current transformer.
				3 High water sensor plug is on an electrode pin.	3 Install high water senor plug on cylinder pin with shroud around it.

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
W13				1 Drain valve leaking or stuck open	1 Clean drain valve or replace (see maintenance chapter)
			Fill valve	2 Water shut off valve closed	2 Open shut off valve
			activated for long time but high water level not	3 Fill Valve strainer blocked	3 Clean out strainer on fill valve inlet.
E13	Fill Timeout	Red	reached. Water level in cylinder should rise faster than 1" per minute.	4 High system back pressure	 4a Check for kinked hose 4b Check for proper condensate removal (see installation chapter) 4c Install fill cup extension
				5 Air flow into cylinder through steam line	5 Disconnect steam line, let cylinder fill part way, then reconnect steam line.
				1 Drain blocked water over concentrated	1 Clean the drain line
W/15			2 Drain solenoid not energized, water over concentrated	2 Check and correct wiring to drain valve.	
WIS				3 Filling too fast, fill valve damaged	3 Replace the fill valve
				4 Filling too fast, wrong fill valve	4 Check for correct fill valve in parts list, replace if incorrect
	Over Current	er Current Red	Current has exceeded 115% of max	5 Wrong cylinder	5a If cylinder replaced check if it is the same model as the one removed.
E15					5b Check water conductivity and check with Nortec representative for alternate cylinder.
				6 Condensate from Other source feeding to humidifier	6 Remove any condensate lines that are not from the humidifier's steam distribution system.
				7 Contactor seized / sticking	7 Check if contactor disengages when turned off, replace if defective.

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)	
W16	16		5 Water supply too conductive	5a Contact NORTEC representative for recommendation on alternate cylinder		
	Excess Current		Current has exceeded 130%		5b Change the water supply	
E16		Pod	ormax	6 Wrong cylinder installed	6 Install correct cylinder model	
LIO		Red		7 Cylinder Spent but not detected by software	7 Replace the cylinder (see maintenance chapter)	
			Ourrent datastad	1 Contactor seized closed	1 Open Disconnect, check if contactor is closed	
E17	Req off current	Red	with no demand	2 Driver Board out of Calibration	2 If display indicates output with contactor open then replace the driver board.	
	W18 Foam Foam inside the cylinder.	1 Back pressure restricting water from entering cylinder	1a Check for restrictions and proper condensate removal in steam line.			
W18			Foam inside the cylinder.		1b If water is going down drain during fill cycle then install fill cup extension kit.	
				2 Organic material in water	2 Install filter to remove organic material	
				3 Drain blocked water over concentrated	3 Clean the drain line	
E18		Red		Red	Red 4 Hun	4 Humidifier short cycling
W19		Yel	Electrodes	1 Cylinder electrodes are	1 Replace cylinder with	
E19	Cylinder Spent	Yel Red	covered with scale.	humidifier cannot meet demand	same model number (see maintenance chapter)	
	Conductivity too low		Low water conductivity	1 Drain valve leaking	1 Clean drain valve or replace (see maintenance chapter)	
				2 Back pressure causing some fill water to go down drain	2a Check for restrictions and proper condensate removal in steam line.	
W20					2b If water is going down drain during fill cycle then install fill cup extension kit.	
				3 Wrong Cylinder Installed	3 Install cylinder of same model number as was previously installed	

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
W20 Cont.				4 Newly installed cylinder not reaching demand for extended time due to Low water conductivity	 4a Add 1/2 teaspoon of salt to fill cup. 4b Adjust drain factor to 0.7 in User Defined Settings (see operation chapter)
				1 Sensor not powered	1 Use multimeter to check that sensor is powered.
W23	Control sensor broken		No signal from RH control sensor	2 Sensor not wired correctly	2 Check wiring is secure and wired correctly per instructions in installation chapter.
E23		Red		3 Defective sensor	3 Check if sensor is outputting corresponding to RH. If not replace the sensor.
W24	Limit Sensor Broken		No signal from RH Limit sensor	4 RH less than 5%	4 RH less than 5% are interpreted as a broken sensor. Contact NORTEC Representative for recommendation.
E24		Red		5 Humidifier control configuration incorrect	5 Check that the humidifier control configuration matches the installed sensor output.
W25	3-day idle drain activated		3 days with no demand for humidity	1 Normal operation, cylinder is drained if there is no demand for 3 days	1 None required. If feature is not desired change configuration in "User Defined Settings" level of software.
W26	3 day forced drain activated		3 days since last forced drain	1 Normal operation if configured, humidifier is drained every three days	1 None required, humidifier has been configured to drain every 3 days to control scale build up.
				1 High limit humidistat too close to steam distributor	1 Locate the high limit humidistat a minimum of 10 feet (3 m) from the distributor.
W27	Safety loon		Safety loop	2 Loose wiring	2 Check wiring and insure there are no loose connections.
	instability	nstability	opening/closing rapidly	3 High limit humidistat setpoint too low	3 Adjust the high limit setpoint to 85% or more.
				4 Defective high limit humidistat	4 Replace defective device.
				5 Air proving cycling or chattering	5 Check for smooth operation of air proving switch.

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
W28 Demand signal instability			1 Improper Proportional and Integral settings in control	1 Adjust proportional and integral settings to reduce swings in demand signal.	
		Demand swinging from low to high rapidly	2 Control humidistat installed too close to diffuser or doorway to un-humidified space	2 Install humidistat so that it senses air representative of space being humidified.	
				3 Defective control	3 Replace defective control
				1 High limit humidistat too close to steam distributor	1 Locate the high limit humidistat a minimum of 10 feet (3 m) from the distributor.
14/00	Limit signal		Limit signal	2 High limit humidistat setpoint too low	2 Adjust the high limit setpoint to 85% or more.
W29 instability	instability	to high rapidly	swinging from low to high rapidly	3 Improper Proportional and Integral settings in control	3 Adjust proportional and integral settings to reduce swings in demand signal.
				4 Defective control	4 Replace defective control
W30	Modbus remote disable		Network shutdown message	1 Network signal received by humidifier to shut down.	1 Normal operation for humidifier on network control Contact network administrator to enable humidifier.
W43	Keep warm active		No demand in last 2 hours	1 Humidifier configured to keep cylinder water warm	1 Normal operation for humidifier configured to keep cylinder warm. See Operation Chapter, User Defined Settings to change configuration.
W44	Demand signal		Demand signal	1 The humidifier has detected short cycling and reduced capacity to stabilize operation.	1 Shortcyc set to On. If feature is not desired change configuration in "User Defined Settings" level of software.
sho	short cycling		cycling on and off	2 humidifier oversized	2 Change the manual capacity limit to 50% in the Control Setting level of software.
W45	Safety loop short cycling		Safety loop is cycling On/Off too frequently	3 High limit too close to distributor or control in air subjected to humidity swings	3 Locate high limit at least 10 ft (3 m) from distributor. Move control to space representative of space being humidified.
				4 Damaged controls	4 Replace any damaged controls.

No.	Display Message	LED	System Detected	Cause	Corrective Action(s)
W46	RH High Warning		RH higher than high RH setpoint	1 Setpoint higher than RH alarm setting	1 If the humidifier is still operating then check and adjust setpoints.
W47	RH Low Warning		RH Lower than	1 Humidifier not running	1 Check why humidifier is not running and put it into operation.
			low thir serpoint	2 Setpoint lower than RH low alarm setting	2 Check and adjust setpoints.
W49	Wrong Cylinder installed		Cylinder is not recognized	1 Warning reserved for future development	1 Contact factory for instructions on configuring software.
		lodbus Timeout Red	No Modbus signal	1 Loose connection	1 Check connections and polarity of wires.
E50	Modbus Timeout			2 Incorrect Modbus address	2 Check that Modbus address of humidifier matches that of master.
				3 Humidifier configured for Modbus but not connected to network	3 Configure controls correctly in "Control Setting" level of software (see Operation Chapter).
				4 Improper wire used	4 Use 120 Ohm impedance shielded twisted pair cable.
				5 Noise preventing humidifier from detecting signal.	5 Eliminate source of noise causing interference.





NHTC/NHPC HUMIDIFIER (Cylinder A) WIRING DIAGRAM DIAGRAM NUMBER 1509815 REV. E DATE Sept 17, 2009

Figure 44: NHTC/PC Wiring Diagram (Cylinder A)



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NHTC/NHPC HUMIDIFIER (Cylinder B) WIRING DIAGRAM DIAGRAM NUMBER 2522001 REV. D DATE Sept 17, 2009

Figure 45: NHTC/PC Wiring Diagram (Cylinder B)

Spare Parts

- 82 Distributor Spare Parts
- 83 NHTC/PC 005-030 Plumbing Parts
- 85 NHTC/PC 050-200 Plumbing Parts
- 87 NHTC/PC 005-030 Electrical Parts
- 89 NHTC./PC 050-200 Electrical Parts
- 92 Warranty

Distributor Spare Parts



Figure 46: Distributor Exploded View and Spare Parts

NHTC/PC 005-030 Plumbing Parts



Figure 47: NHTC/PC 005-030 Plumbing Parts

Table 9: NHTC/PC 005-030 Plumbing Parts List

			SINGLE PHASE										THREE PHASE													
		MODEL	5			1	0					2	20					20			30					
	DESCRIPTION	Volts/Ph NORTEC PART NO.	10-120	:08/1	20-240/1	27/1	80/1	40-480/1	50-600/1	:08/1	20-240/1	1/17	80/1	40-481/1	50-600/1	:08/3	20-240/3	80/3	40-480/3	50-600/3	:08/3	20-240/3	80/3	40-480/3	50-600/3	
no.	CYLINDER 201	1509724		N	2		က	4	Ω.	2		2	က	4	Ω.	N	N	က	4	ŝ		\sim	က	4	പ	
		1509725	1	1	1	1											\vdash									
		1509725	L.	-	<u> </u>	<u> </u>	1	-			-						\vdash							\vdash	<u> </u>	
		1509720					<u> </u>	1	1								\vdash							\vdash		
		1509727						<u> </u>	Ľ	1	1	1					\vdash							\vdash		
		1509702	-			-				L.	<u> </u>	Ľ.	1				\vdash							\vdash		
		1509729	-			-	-	-			-		-	1	1		\vdash							\vdash	<u> </u>	
1		1509731				-									-		\vdash	1	1	1						
		1509728				-										1	1	-	· ·	L.						
		1509720	-				-									-	-							\vdash		
		1509734	-														\vdash							\vdash		
		1509738															\vdash				1	1		\vdash	_	
		1509736	-			-											\vdash				-	-	1	\vdash		
		1509737	-			-		-			\vdash						\vdash						-	1	1	
	CLAMP FOR SMALL STEAM	1309737				-																		H	-	
2	LINE	1325007	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
3	DRAIN CHANNEL	1116857	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
4	DRAIN CHANNEL GASKET	1631026	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
5	VALVE DRAIN 93BEIGE + 24V COIL	1456000	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
6	CYLINDER BRACKET	1509593	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
7	FILL CUP ASSEMBLY SMALL	2522406	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	SMALL STEAM LINE 0.875 IN.	1220010	12	10	10	12	12	10	10	10	12	10	10	12	12	10	12	10	10	12	12	12	12	12	10	
0	ID IN.	1328810	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	
9	VALVE, SINGLE FILL, 0.5 L/min	1313244	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1						
	VALVE, SINGLE FILL, 1.2 L/min	1353017																			1	1	1	1	1	
10	GASKET FOR FILL THRU CAB	1455000	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
11	FITTING BRASS 3/4 BSP / WASHER = 1/2" NPT	1506288	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
12	CABLE TIE REUSABLE 1-400 CYL SZ	1513003	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	CYL PLUG WITH BLACK MARKER	1510046	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
13	CYL PLUG WITH YELLOW MARKER	1510049																			1	1	1	1	1	
	CYL PLUG WITH RED MARKER	1510047	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
14	CYL PLUG WITH WHITE MARKER	1510048	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	OPTIONAL COMPONENTS																									
	FOAM DETECTION OPTION																									
	FLOAT ASSEMBLY, FOAM	0500004																							4	
	DETECTION	2523334	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	FILL CUP EXTENSION KIT																									
	FILLCUP EXTENSION KIT NHTC/NHPC	2522160	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
	DRAIN WATER COOLING																									
	VALVE, DUAL FILL, 3.3 L/min, 0.5 L/min	1509698		1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1					
9	VALVE, DUAL FILL, 3.3 L/min, 1.2 L/min																				1	1	1	1	1	

NHTC/PC 050-200 Plumbing Parts



Figure 48: NHTC/PC 050-200 Plumbing Parts

Table 10: NHTC/PC 050-200 Plumbing Parts List

			THREE PHASE 50 75 100 150 200																								
		MODEL			50					75					100					150							
ITEM NO.	DESCRIPTION	Volts/Ph NORTEC PART NO.	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3
	CYLINDER 621	1509744	1	1				1	1				1	1				2	2				2	2			
	CYLINDER 603	1509739			1					1					1					2					2		
	CYLINDER 607	1509741				1	1				1	1					1				2	2					2
1	CYLINDER 605	1509740														1										2	
	CYLINDER 609	1509742																									
	CYLINDER 617	1509743																									
	CYLINDER 631	1509745																									
	CYLINDER 636	1509746																									
2	CLAMP FOR LARGE STEAM	1325009	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
3	DRAIN CHANNEL	1116857	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
4	DRAIN CHANNEL GASKET	1631026	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
5	VALVE DRAIN 93BEIGE + 24V COIL	1456000	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
6	CYLINDER BRACKET	1509593	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
7	FILL CUP ASSEMBLY LARGE	2522407	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
8	LARGE STEAM LINE 1.500 IN. ID IN.	1328820	12	12	12	12	12	12	12	12	12	12	12	12	12	12	12	24	24	24	24	24	24	24	24	24	24
9	VALVE, SINGLE FILL, 2.0 L/min	1353032	1	1	1	1	1	1	1	1	1	1						2	2	2	2	2					
	VALVE, SINGLE FILL, 3.3L/min	1353037											1	1	1	1	1						2	2	2	2	2
10	GASKET FOR FILL THRU CAB	1455000	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
11	FITTING BRASS 3/4 BSP / WASHER - 1/2" NPT	1506288	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
12	CABLE TIE REUSABLE 5-600 CYL SZ	1513005	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
	CYL PLUG WITH BLACK MARKER	1510046	2	2	2	1	1	2	2	2	1	1			2	2	1	4	4	4	2	2			4	4	2
	CYL PLUG WITH YELLOW MARKER	1510049	2	2	2	1	1	2	2	2	1	1			2	2	1	4	4	4	2	2			4	4	2
13	CYL PLUG WITH RED MARKER	1510047	2	2	2	1	1	2	2	2	1	1			2	2	1	4	4	4	2	2			4	4	2
	SUPER PLUG /W WIRE WITH BLACK MARKER	1324264											2	2									4	4			
	SUPER PLUG /W WIRE WITH YELLOW MARKER	1324265											2	2									4	4			
	SUPER PLUG W/ WIRE WITH RED MARKER	1324266			L					L			2	2									4	4			
14	CYL PLUG WITH WHITE MARKER	1510048	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
	OPTIONAL COMPONENTS																										
	FOAM DETECTION OPTION																										
	FLOAT ASSEMBLY, FOAM DETECTION	2523334	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
	FILL CUP EXTENSION KIT																										
	FILLCUP EXTENSION KIT NHTC/NHPC	2522160	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
	DRAIN WATER COOLING																										
۵.	VALVE, DUAL FILL, 3.3 L/min, 2.0 L/min		1	1	1	1	1	1	1	1	1	1						2	2	2	2	2					
3	VALVE, DUAL FILL, 3.3 L/min, 3.3L/min												1	1	1	1	1						2	2	2	2	2

NHTC/PC 005-030 Electrical Parts



Figure 49: NHTC/PC 005-030 Electrical Parts

Table 11: NHTC/PC 005-030 Electrical Parts List

			SINGLE PHASE													THREE PHASE											
		MODEL	5 10									2	20					20				30					
ITEM NO.	DESCRIPTION	Volts/Ph NORTEC PART NO.	110-120	208/1	220-240/1	227/1	380/1	440-480/1	550-600/1	208/1	220-240/1	277/1	380/1	440-481/1	550-600/1	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3		
	CONTACTOR 30 AMP 1PH	1453013	1	1	1	1	1	1	1				1	1	1												
1	CONTACTOR 30 AMP 3PH	1323013														1	1	1	1	1			1	1	1		
	CONTACTOR 40 AMP 3PH	1323014								1	1	1									1	1					
2	TERMINAL BLOCK 2 POLE 95A	1323001	1	1	1	1	1	1	1	1	1	1	1	1	1												
	TERMINAL BLOCK 3 POLE 95 AMP	1323027														1	1	1	1	1	1	1	1	1	1		
3	GROUND CLAMP	1323020	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
	TRANSFORMER 120/24 VAC 75 VA	1423110	1																								
	TRANSFORMER 208 24V 75VA	1323208		1						1						1					1						
	TRANSFORMER 240/24 VAC 75 VA	1323230			1						1						1					1					
4	TRANSFORMER 277/24V 75VA	1323277				1						1															
	TRANSFORMER 380/24V 75VA	1323380					1						1					1					1				
	TRANSFORMER 480/24 VAC 75 VA	1323460						1						1					1					1			
	TRANSFORMER 600/24 VAC 75 VA	1323575							1						1					1					1		
6	PCB PROCESSOR NHPC (NOT SHOWN)	2521274	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
	PCB PROCESSOR NHTC	2521277	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
7	PCB DRIVER NHPC, NHTC INCL. ELECTRICITY CONVERTER	2521278	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
8	SWITCH, ROCKER, DPST	2522489	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
9	SWITCH SPST 208-240V	1473010	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
10	SWITCH INTERLOCK IDM 423	1323091	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
NMC	CABLE RIBBON 40 PIN NHTC/NHPC	2522061	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
IT SH(CABLE RIBBON 10 PIN NHTC FAULT	2522062	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
^o z	CABLE EPROM SMALL	2522033	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		

NHTC./PC 050-200 Electrical Parts



Figure 50: NHTC/PC 050-200 Electrical Parts

Table 12: NHTC/PC 050-200 Electrical Parts

													T	HR	E	PHA	SE										
		MODEL			50					75					100					150					200)	
ITEM NO.	DESCRIPTION	Volts/Ph NORTEC PART NO.	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3	208/3	220-240/3	380/3	440-480/3	550-600/3
	CONTACTOR 30 AMP 3PH	1323013	2	2	2	1	1			2		1				2				4		2				4	
1	CONTACTOR 40 AMP 3PH	1323014						2	2		1				2		1	4	4		2				4		2
	CONTACTOR 62 AMP 3PH	1323015											2	2		1							4	4			
	TERMINAL BLOCK 3 POLE 95 AMP	1323027	1	1	1	1	1		1	1	1	1			1	1	1				1	1					1
2	TERMINAL BLOCK 3 POLE 150 AMP	1323028						1					1	1					1	1					1	1	
	TERM. BLOCK 3 POLE 310 AMP	1323030																1					1	1			
3	GROUND CLAMP	1323020	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	TRANSFORMER 208 24V 75VA	1323208	1					1					1														
	TRANSFORMER 240/24 VAC 75 VA	1323230	L	1					1					1													
	TRANSFORMER 380/24V 75VA	1323380			1					1					1												
	TRANSFORMER 480/24 VAC 75 VA	1323460				1					1					1											
1	TRANSFORMER 600/24 VAC 75 VA	1323575					1					1					1										
4	TX 24VAC 150VA, PRIMARY 208	2522318																1					1				
	TX 24VAC 150VA, PRIMARY 240	2522319																	1					1			
	TX 24VAC 150VA, PRIMARY 480	2522320																			1					1	
	TX 24VAC 150VA, PRIMARY 600	2522321																				1					1
	TX 24VAC 150VA, PRIMARY 380	2522322																		1					1		
5	PCB FAULT REMOTE	2521279	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
6	PCB PROCESSOR NHPC (NOT SHOWN)	2521274	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	PCB PROCESSOR NHTC	2521277	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
7	PCB DRIVER NHPC, NHTC INCL. ELECTRICITY CONVERTER	2521278	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
8	SWITCH, ROCKER, DPST	2522489	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
9	SWITCH SPST 208-240V	1473010	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
10	SWITCH INTERLOCK IDM 423	1323091	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
NM	CABLE RIBBON 40 PIN NHTC/NHPC	2522061	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
r sho	CABLE RIBBON 10 PIN NHTC FAULT	2522062	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2	2	2	2	2
Ŋ	CABLE EPROM LARGE	2522037	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
		2522060				_										_		1	1	1	1	1	1	1	1	1	1
TS	JJN60(JLLN60) (OPTIONAL)	1423176	L										6	6									12	12			
ONEN	JJN50(JLLN50) (OPTIONAL)	1509692						6										12									
:OMP(PRIMARY FUSE JJN40 JLLN40 (OPTIONAL)	1423173							6										12								
OPTIONAL CO	PRIMARY FUSE JJS40 (JLLS40) (OPTIONAL)	1423160													6						6	6			12		
	JLLS50) (OPTIONAL)	1509693																		6					Ц		6
	(JLLS60) (OPTIONAL)	1509694																								6	

Warranty

Walter Meier Inc. and/or Walter Meier Ltd. (hereinafter collectively referred to as THE COMPANY), warrant for a period of two years after installation or 30 months from manufacturer's ship date, whichever date is earlier, that THE COMPANY's manufactured and assembled products, not otherwise expressly warranted (with the exception of the cylinder), are free from defects in material and workmanship. No warranty is made against corrosion, deterioration, or suitability of substituted materials used as a result of compliance with government regulations.

THE COMPANY's obligations and liabilities under this warranty are limited to furnishing replacement parts to the customer, F.O.B. THE COMPANY's factory, providing the defective part(s) is returned freight prepaid by the customer. Parts used for repairs are warranted for the balance of the term of the warranty on the original humidifier or 90 days, whichever is longer.

The warranties set forth herein are in lieu of all other warranties expressed or implied by law. No liability whatsoever shall be attached to THE COMPANY until said products have been paid for in full and then said liability shall be limited to the original purchase price for the product. Any further warranty must be in writing, signed by an officer of THE COMPANY.

THE COMPANY's limited warranty on accessories, not of the companies manufacture, such as controls, humidistats, pumps, etc. is limited to the warranty of the original equipment manufacturer from date of original shipment of humidifier.

THE COMPANY makes no warranty and assumes no liability unless the equipment is installed in strict accordance with a copy of the catalog and installation manual in effect at the date of purchase and by a contractor approved by THE COMPANY to install such equipment.

THE COMPANY makes no warranty and assumes no liability whatsoever for consequential damage or damage resulting directly from misapplication, incorrect sizing or lack of proper maintenance of the equipment.

THE COMPANY makes no warranty and assumes no liability whatsoever for damage resulting from freezing of the humidifier, supply lines, drain lines, or steam distribution systems.

THE COMPANY makes no warranty and assumes no liability whatsoever for equipment that has failed due to ambient conditions when installed in locations having climates below 14°F (-10°C) during January or above 104°F (40°C) during July.

THE COMPANY retains the right to change the design, specification and performance criteria of its products without notice or obligation.

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